



AC EXPRESS SOLUTIONS



Responsibilities of Dispatcher

1. Find freight that best matches profile for the Carrier discussed during initial consultation.
2. Dispatcher will make 100% effort to keep Carrier truck(s) loaded weekly.
3. Upon the Carrier agreeing to the load, AC EXPRESS SOLUTIONS INC. will email to shipper / broker the Carriers, Authority, W-9, Notice of Assignment, proof of insurance, and order insurance certificates if required, along with any other required supporting documentation.
4. Obtain rate of confirmation, with given appointments for pickup and drop-off and texted to carrier asap. The carrier will need to go through the rate to ensure understanding.
5. We run credit checks on all brokers we work with to ensure that you will be paid in a timely manner.
6. Assist with any problems that arise in the transit of the load, when necessary, and within our capabilities. Carrier is responsible for own equipment; we can direct you to a service that maybe helpful.
7. Dispatcher agrees to handle paperwork, phone, and email to and from the Broker or Shipper to tender commodities or shipments to Carrier for transportation in interstate commerce by Carrier between points and places within the scope of Carrier's operating authority.
8. Dispatcher bears no financial or legal responsibility in the transaction between the Shipper, Carrier agreement.
9. Carrier will be contacted regarding each load we find, and the driver will Accept or Reject the load
10. Factoring- AC EXPRESS SOLUTIONS INC. can help set this up to keep your wheels rolling a needed.

CONDITIONS OF SERVICE

1. Carrier authorizes AC EXPRESS SOLUTION INC. authority to provide his/her signature for rate confirmation sheets, invoices, and associated paperwork necessary for securing cargo and billing purposes.
- 2 The Carrier agrees to pay AC EXPRESS SOLUTIONS INC. the percentage (%) of the load dispatched as discussed during initial consultation of our services. (Percentage is subject to change upon written notice)

Erie, Colorado

Email: dispatch@acexpress.org

Ph: 1 (720) 254-9424



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3. Payment will be made to AC EXPRESS SOLUTIONS INC.as per the conditions of the agreement. A 5-day grace period will be allowed before the account becomes overdue. At 13 days the account will be suspended and a reactivation fee of \$200 or a 10% late fee (whichever is greater) to the unpaid invoice will apply. All Invoices due after 5 Days. After 30 days the account will be placed for collections and MC Authority# will be subject to a negative carrier performance rating (CPR)

4. AC EXPRESS SOLUTIONS INC. will invoice the Carrier as per the terms of the agreement Via email of said invoices. Payment can be made to AC EXPRESS SOLUTIONS INC.by Credit/Debit Card, ACH or through your factoring partner. Once the payment is processed the Carrier will be sent a confirmation receipt via email address on file.

Note: Only one invoice per Trucking Motor Carrier number

5. Once a load has been set up for the Carrier and all information given, it will be the responsibility of the Carrier to deal directly with assigned dispatcher and shipping party any problems, issues, delays, overages, shortages, damages, or billing and collections issues.

6. In no event will AC EXPRESS SOLUTIONS INC.be liable for any incidental, consequential, or indirect damages for the loss of profits, or business interruption arising out of the use of the service.

7. Cancelation of loads on the behalf of the Carrier FOR ANY REASON the Carrier is still LIABLE for the agreed (%) of the load to the Dispatcher unless. Cancelation of loads will greatly impact your carrier rating with brokers as they report this to Carrier411.

AC EXPRESS SOLUTIONS INC. is NOT responsible for:

1. Billing Issues between carrier and broker/shipper. AC EXPRESS SOLUTIONS INC.will assist wherever possible to help resolve issues.

2. Load problems

3. Advances

4. DOT compliance issues

5. Detention (but will work on your behalf to secure) Detention is NOT guaranteed by brokers.

7. TONU

8. Follow only the instructions on the Rate Confirmation. Any actions taken outside the scope of the rate confirmation will be at the carrier's responsibility. No Exceptions.

9. AC EXPRESS SOLUTIONS INC.DOES NOT take ownership or responsibility for any cargo or trucks.

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